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Curriculum Vitae (Engleza)



Marius-Cristian Nitu

35 ani, Masculin

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Detalii CV

Denumirea jobului dorit: Muncitor atredepozit Anglia
 Limba completare CV: Engleza

Experienta

Nume angajator: Computer Generated Solutions
 Localitate: Romania, Bucure?ti
 Data inceperii: 23/10/2012
 Data terminarii: 14/03/2012
 Functia ocupata: Customer Care Agent
 Departament: Order Support - Call Center
 Categorie job: -

Responsabilitati: As a customer support representative my attributions were:
 - Identifying in a quick and efficient manner all the customer complaints regarding their purchase of products and/or services provided by the contractor.
 - Deciding in an objective manner based on the company policy if the complaint is relevant and finding the fastest way to solve it.
 - Providing the customers with all the information they require regarding the products, services and means of functioning.
 - Redirecting the customer to the appropriate department in case the issue addressed is not within their prerogatives to solve.
 - Establishing a pleasant customer experience through patient and polite conversation as well as

through minimal hold time.

- Being part of a team, my responsibility was also to obtain positive reviews in order to improve the overall quality of our services.

Nume angajator:	Mihai Harabagiu
Localitate:	Italia, Umbria
Data inceperii:	10/05/2012
Data terminarii:	20/08/2012
Functia ocupata:	Unqualified Worker
Departament:	Commerce
Categorie job:	-
Responsabilitati:	As an unqualified worker my prerogatives were: - Dismantling and building wooden shelves within the warehouse assigned. - Carefully placing the warehouse goods in an orderly manner to their designated areas. Also, if understaffed, I was required to load/unload different shipments of products. - Identifying the necessary tools and transporting them to parts of the warehouse where they were needed. - Manual cleaning operations that included the removal of debris and loading it into special containers.

Nume angajator:	Centro Stampa Colombo
Localitate:	Italia, Lazio
Data inceperii:	18/06/2013
Data terminarii:	16/10/2013
Functia ocupata:	Handler
Departament:	Printing & Publishing
Categorie job:	-
Responsabilitati:	The job I held as a handler required me to: - Load and unload the boxes of paper and materials required to/from trucks and storage area. - If required, help customers carry their purchase from within the building and to the car. - Arrange the stock of materials within the storage area. - Respect the orders made and sort them according to quantity.

Nume angajator:	Sc. Pleiade Mamaia S.R.L
Localitate:	Romania, Constanta
Data inceperii:	01/05/2014
Data terminarii:	01/10/2014
Functia ocupata:	Courier
Departament:	Hotels
Categorie job:	-
Responsabilitati:	Being a courier for Hotel Hawaii Mamaia required me to: - Communicate constantly with foreign customers in one of the three

languages of circulations that I know: english, italian and spanish.
- Have a keen sense of observation and surveillance to intervene in order to maintain quiet as well as avoid damage done to the hotel, its guests or its personnel.
- To work prolonged shifts both by day as well as by night.
- To perform certain tasks serving the hotels interest such as delivering mail to the post office, accounting objects for the hotel manager or the staff.

Educatie

Limbi vorbite

Limba:	Romana
Nivel:	Fluent
Limba:	Engleza
Nivel:	Fluent
Limba:	Italiana
Nivel:	Bine
Limba:	Spaniola
Nivel:	Intermediar

Preferinte angajare

Pozitia dorita:	Warehouse Worker
Tara preferata:	Marea Britanie
Salariu minim acceptat:	1000
Disponibil din data:	20/11/2014
Alte preferinte/asteptari:	-

Alte detalii

Poza full-body:	-
Poza1 de la locul de munca:	-
Poza2 de la locul de munca:	-
Poza3 de la locul de munca:	-
Inaltime:	168
Greutate:	67
Alte abilitati si cunostinte:	- Excellent communication and understanding skills earned through extensive interactions with people from all over the globe, both during my employment as well as through my frequent travels.

- Working in multiple domains allowed me to develop the capacity to learn fast and efficient the requirements of any job.
- Being an optimistic and sociable person facilitates my contribution in team-related work-projects
- I can work with ease in what implies Microsoft Office based applications as well as excellentcom skills (ex.: hardware and software knowledge, fast typing etc.)

Numele persoanei de contact:	Bucur Elena
Telefon persoana de contact:	0735.909.053
Relatia cu candidatul:	Former Employer
Cum ati auzit de noi:	Familie/prieteni

Incarca CV

Creat: 02/11/2014